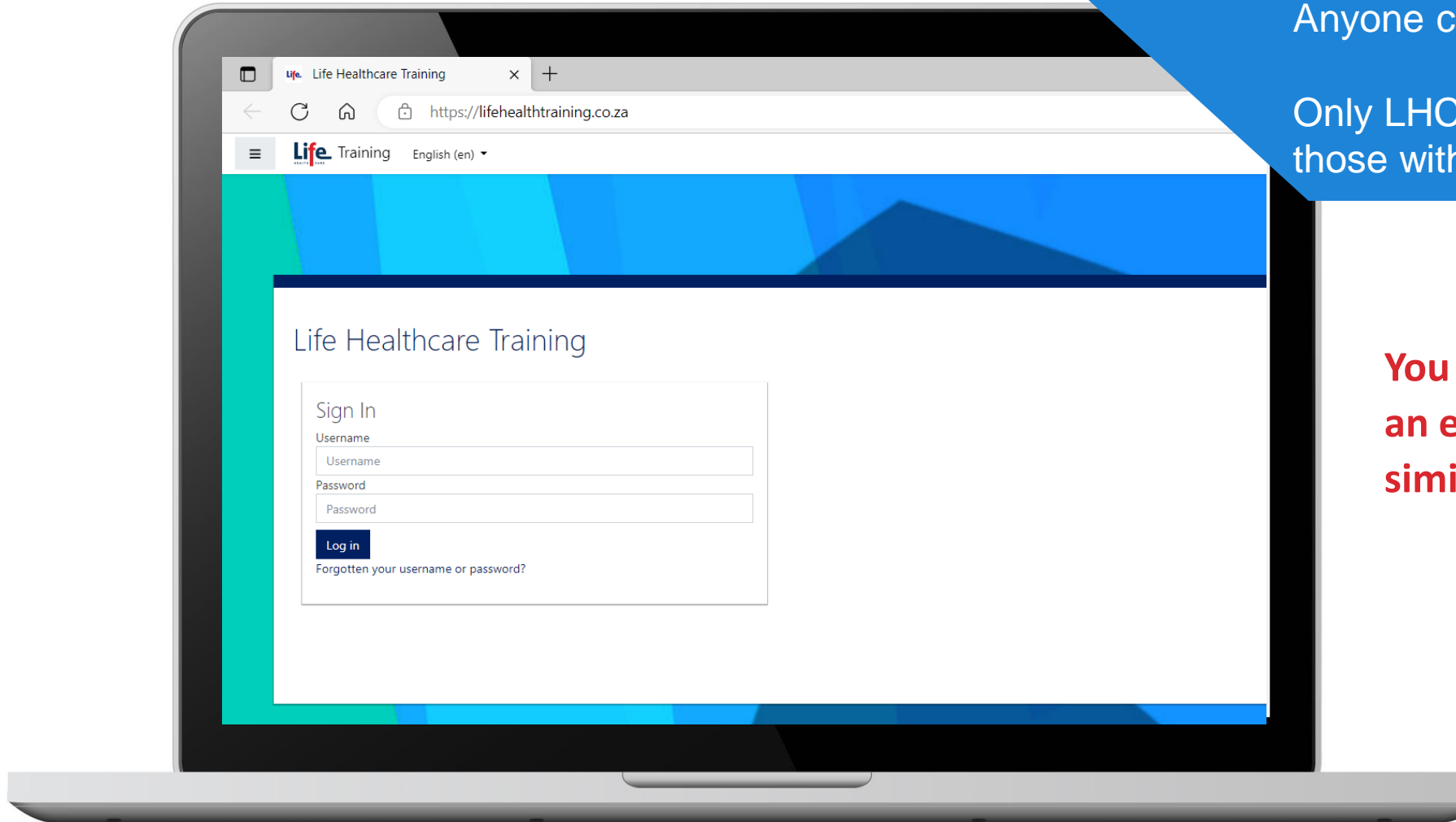




Request Moodle  
Access

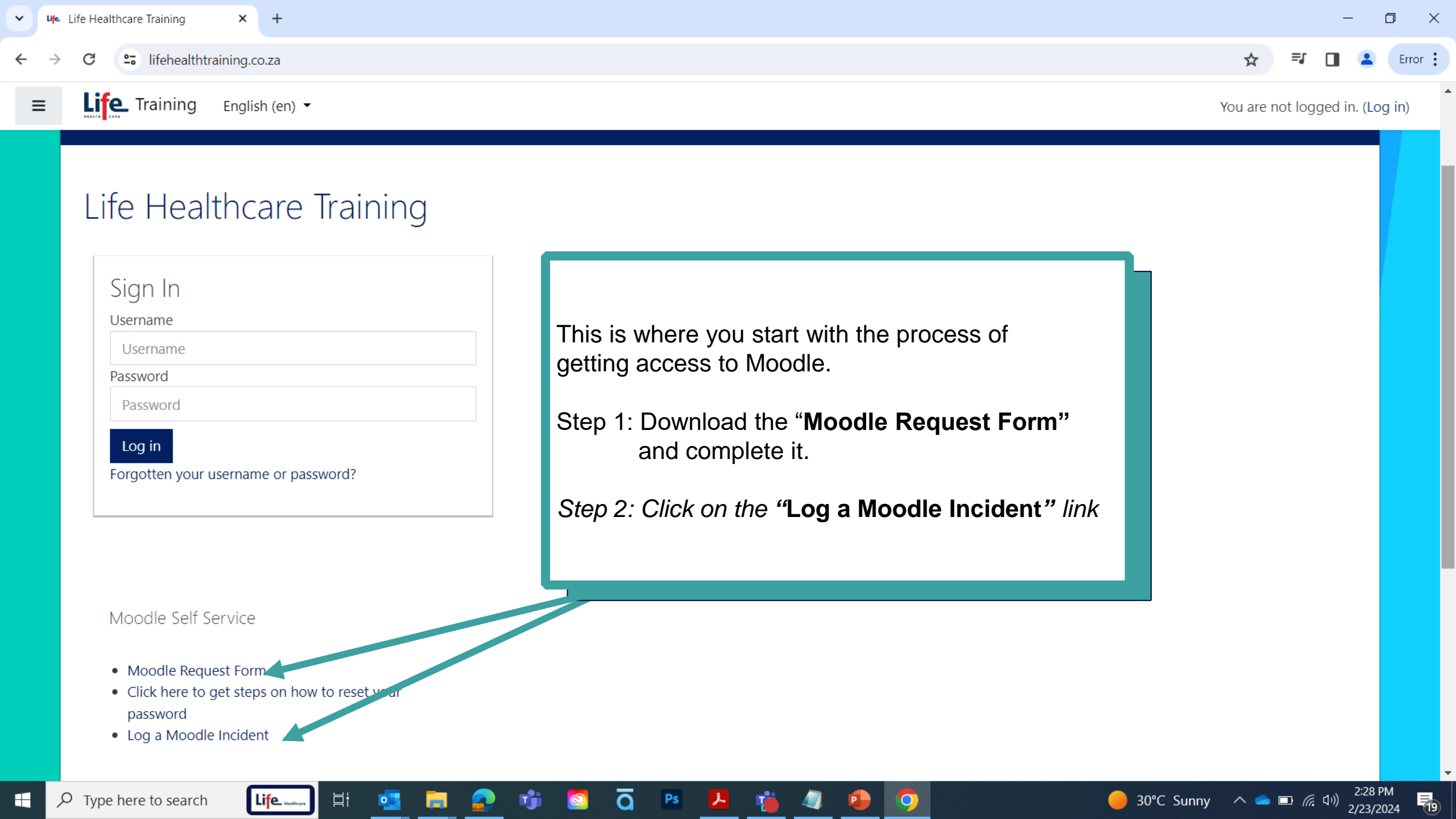
# Register



Anyone can request access to Moodle.

Only LHC emails can request access for those without the LHC email address.

**You cannot be registered without an email address. Gmail and similar domains are allowed.**



# Life Healthcare Training

## Sign In

Username

Password

Log in

[Forgotten your username or password?](#)

This is where you start with the process of getting access to Moodle.

Step 1: Download the “**Moodle Request Form**” and complete it.

Step 2: Click on the “**Log a Moodle Incident**” link

## Moodle Self Service

- [Moodle Request Form](#)
- [Click here to get steps on how to reset your password](#)
- [Log a Moodle Incident](#)



Good afternoon Dora, how can we assist you today?

Search

Click on the "Log an Incident" tile

Request Something  
Request Services and Items

Log an Incident  
Report an Issue

Submit an Idea  
Submit Ideas for evaluation

ServiceNow Category Request  
Request the addition or removal of Categories

Knowledge Articles

ServiceNow Training

Current Status

My Assessments and Surveys

My Open Incidents





## Create an Incident

Create an Incident record to report and request assistance with an issue you are having



An incident can include problems with:

- Hardware e.g. my laptop stopped working
- Software e.g. I can't read my email
- Corporate Application e.g. I can't access the InfoQuest
- Other miscellaneous issues

An incident record will be created and managed through to successful resolution. You will also be notified of progress.

The "Requested for" and "Location" fields will be pre-populated for you according to the details that you submitted to the company.

You can change the details if they are incorrect By calling **0800 204 165**.

\* Indicates required

\* Requested For

\* Location

\* Category

Subcategory

\* Please describe your issue below ?



## Create an Incident

Create an Incident record to report and request assistance with an issue you are having



An incident can include problems with:

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- Corporate Application e.g. I can't access the InfoQuest
- Other miscellaneous issues

An incident record will be created and managed through to successful resolution. You will also be notified of progress.

If you are logging an incident on behalf of someone else, please enter their details on the "Requested for" and "Location" fields.

\* Indicates required

\* Requested For

\* Location

\* Category

Subcategory

\* Please describe your issue below ?



## Create an Incident

Create an Incident record to report and request assistance with an issue you are having



An incident can include problems with:

- Hardware e.g. my laptop stopped working
- Software e.g. I can't read my email
- Corporate Application e.g. I can't access the InfoQues
- Other miscellaneous issues

An incident record will be created and managed through to suc also be notified of progress.

Click on the **“Category”** drop down list to select the category that will lead you to a Moodle menu.

\* Indicates required

\* Requested For

\* Location

\* Category

Sub category

\* Please describe your issue below ?



Create an Incident record to report and request assistance with an issue you are having



- Other miscellaneous issues

An incident record will be created and managed through to successful resolution. You will also be notified of progress.

Submit

Search dropdown menu with options: Remote Fetal Monitoring, Robotics Services, SAP Support, SecOps, Service Desk, Telephony, **Training Apps**, -- None --

\* Location: Life Healthcare Head Office  
Subcategory: -- None --

Required information  
Category  
Please describe your issue below

\*Please describe your issue below ?

Select "Training Apps"





Create an Incident record to report and request assistance with an issue you are having



- Hardware e.g. my laptop stopped working
- Software e.g. I can't read my email
- Corporate Application e.g. I can't access the InfoQuest application
- Other miscellaneous issues

An incident record will be created and managed through to successful resolution. You will also be notified of progress.

Required information

\* Indicates required

\* Requested For

\* Category

\* Please describe your issue below ?

- None --
- Moodle - Access**
- Moodle - Application Error
- Moodle - Course Save Error
- Moodle - Exam Error
- Moodle - Password Reset
- Moodle - Printing Error
- None --

Select **"Moodle - Access"** incident from the list provided.



Create an Incident record to report and request assistance with an issue you are having



also be notified of progress.

Submit

\*Requested For

Dora Mkhize

\*Location

Life Healthcare Head Office

\*Category

Training Apps

Subcategory

Moodle - Access

\*Please describe your issue below

Please enroll the employees in the attached spreadsheet onto Moodle.

MoodleRequestForm.xlsx (13.9 KB) just now

Add attachments

If you want to register yourself or your colleagues on Moodle, please attach the Moodle Request Form and submit.

**NB: Moodle request form can be found on the Moodle login page.**

A top-down view of a desk with a white wooden surface. In the center is a spiral-bound notebook with the text 'THANK YOU FOR YOUR ATTENTION' written in bold, black, hand-drawn letters. To the right of the notebook are a pair of black-rimmed glasses and a silver pen with a gold-colored clip. In the top left corner, there are green leaves of a plant. A dark blue decorative banner is at the top of the image.

**THANK YOU  
FOR YOUR  
ATTENTION**